## Random Effects Logistic Regression Model for Ranking Efficiency in Data Envelopment Analysis

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**Abstract** Ranking efficiency based on DEA results can be used for grouping DMUs. The resulting group membership can be partly related to environmental characteristics of DMU, which are not used either as input or output. Utilizing the expert knowledge on super efficiency DEA results, we propose a multinomial Dirichlet regression model which can be used for the purpose of selection of new projects. A case study is presented in the context of ranking analysis of new information technology commercialization projects. It is expected that our proposed approach can complement the DEA ranking results with environmental factors and at the same time it facilitates the prediction of efficiency of new DMUs with only given environmental characteristics.

**Keywords** DEA, Ranking analysis, Multinomial Dirichlet regression model, IT project selection

#### **1** Introduction

Data Envelopment Analysis (DEA), initially studied by Charnes et al. (1978), is a methodology used to measure and evaluate the relative efficiency of a set of homogeneous decision-making-units (DMUs) with multiple inputs and outputs. However, several limitations of DEA have been indicated: the risk of evaluating a DMU only with inputs and outputs and inability of efficiency prediction without inputs and accomplished outputs at the planning stage.

In an effort to resolve these limitations, Sohn and Choi (2005) suggested a random effects logistic regression model based on the DEA results. The authors incorporated two different outcomes of the DEA results (efficient DMU or

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inefficient DMU) with a random effects logistic model that can accommodate not only the environmental characteristics which were left out from the DEA but also the uncertainty that cannot be explained by such environmental factors. The proposed random effects model can be used for the prediction of efficiency of a new DMU only with given environmental characteristics.

What their model did not consider was the multi category of DEA outcomes. Several ranking approaches based on DEA have been proposed (Sexton (1986), Andersen & Petersen (1993) and Friedman & Sinuany-Stern (1997)). One of the widely used ranking methods is the super-efficiency technique, suggested by Andersen and Petersen (1993), which ranks DMUs through the exclusion of the unit being scored from the original DEA model. Upon availability of the ranking information, DMUs can be categorized into several groups. For instance, finished R&D projects can be rated as accepted, undetermined, or failed groups.

In this paper, we incorporate the group membership results with a random effects model that can accommodate not only the environmental characteristics which were left out from the super efficiency ranking analysis but also the uncertainty that cannot be explained by such environmental factors. Random effects model has been frequently used to accommodate both 'between cluster variation' as well as 'within cluster variation' (Sohn, 1993, 1996, 1997, 1999, 2002). In our case, the between cluster variation corresponds to the variation due to environmental factors while the within cluster variation reflects the random variation due to uncertainty that cannot be explained by such environmental factors.

Our proposed approach is illustrated in the context of ranking analysis on various technology commercialization projects clustered with respect to the type of information technology (IT), related R&D developer and its receiver (Sohn and Moon, 2003). It is expected that our approach can complement the efficiency-based ranking results with environmental factors and at the same time it facilitates the selection of new technology development scenarios at the planning stage.

The organization of this paper is as follows. In section 2, random effects model for DEA with multi categorical results is proposed. Section 3 presents the case study. Section 4 contains conclusions and future research issues.

# 2 Random effects model for DEA with multi category outcome

The general DEA model such as CCR (Charnes et al., 1978) and BCC (Banker et al., 1984) cannot generally be used for ranking DMUs, because the efficiency scores of DMUs are compared only with those related to the reference units. Andersen and Petersen (1993) developed the super-efficiency ranking method for only efficient units. The methodology enables an extremely efficient unit o to achieve an efficiency score greater than one by removing the  $o^{th}$  constraint in the primal formulation. The dual formulation of the super-efficiency model computes the distance between the Pareto frontiers evaluated without DMU<sub>o</sub>.

Upon availability of the ranking results of super-efficiency method, all DMUs

can be grouped into *C* exclusive categories (c = 1, ..., C). Additionally, a set of *n* DMUs can be classified into *K* homogeneous groups, each of which has  $n_k$  DMUs with the same environmental characteristics (k = 1, ..., K). Each group *k* generates responses  $I_{k1}, ..., I_{k,n_k}$  and we assume  $I_{kd}(d = 1, ..., n_k)$ , can take one of *C* categories. Let  $n_{kc}$  be the total number of class *c* DMUs of the  $k^{\text{th}}$  group with  $n_k$  DMUs. Then one can assume that  $n_{k1}, ..., n_{k,C}$  follow a multinomial distribution for given probability  $p_{k1}, p_{k2}, ..., p_{k,C}$ . The  $p_{kc}$  represents the probability that a randomly selected DMU within the *k*th group is categorized as level *c*. That is

$$n_{k1}, n_{k2}, \dots, n_{k,C} | p_{k1}, p_{k2}, \dots, p_{k,C} \sim MND(p_{k1}, p_{k2}, \dots, p_{k,C} : n_k)$$
(1)  
or

$$g(n_{k1}, n_{k2}, \dots, n_{k,C} | p_{k1}, p_{k2}, \dots, p_{k,C}) = \frac{n_k!}{\prod_{c=1}^C n_{kc}!} \prod_{c=1}^C p_{kc}^{n_{kc}},$$
(2)

where  $n_k = n_{k1} + n_{k2} + \dots + n_{k,C}$  and  $\sum_{c=1}^{C} p_{kc} = 1$ . The marginal mean and variance are  $E(n_{kc}) = n_k p_{kc}$  and  $V(n_{kc}) = n_k p_{kc} (1 - p_{kc})$  respectively. Often these marginal mean and variance would vary over group mainly due to the environmental factors  $z_{1k}, \dots, z_{Qk}$   $(q = 1, \dots, Q)$  associated with a particular group k. We call this 'between cluster variation'. As both the mean and variance are the functions of  $p_{kc}$ , we use a cumulative logit model for  $p_{kc}$  against the linear model of  $z_{ak}$ . That is

$$P_{kc} = \frac{\exp\left(\boldsymbol{g}_{0c} + \boldsymbol{g}_{1}\boldsymbol{z}_{1k} + \dots + \boldsymbol{g}_{Q}\boldsymbol{z}_{Qk}\right)}{1 + \exp\left(\boldsymbol{g}_{0c} + \boldsymbol{g}_{1}\boldsymbol{z}_{1k} + \dots + \boldsymbol{g}_{Q}\boldsymbol{z}_{Qk}\right)},$$
(3)

where  $P_{kc}$  is the cumulative probability that the result of group k turns out to be less than or equal to level c.  $g_{0c}$  and  $g_q$  denote intercept and regression coefficients of  $z_{qk}$ , respectively. When the  $p_{kc}$  is of our interest, it can be obtained as follows:  $p_{kc} = P_{kc} - P_{k,c-1}$ .

In model (3), we implicitly assume that  $p_{kc}$  is completely determined for a given  $z_{ak}$ . But it may not be necessarily true always. There could be the remaining

part of variation in  $p_{kc}$  due to random error even with same environmental factors. We call this 'within cluster variation'. We introduce the following random effects model which can accommodate such variations. That is

$$p_{k1}, \dots, p_{k,C} \sim Dir(\boldsymbol{a}_1, \dots, \boldsymbol{a}_C)$$
(4)

where Dir represents a Dirichlet distribution:

$$f(p_{k1},\ldots,p_{k,C}) = \frac{\Gamma(\boldsymbol{a}_1+,\ldots,+\boldsymbol{a}_C)}{\prod_{c=1}^C \Gamma(\boldsymbol{a}_c)} \prod_{c=1}^C p_{kc}^{\boldsymbol{a}_c-1}$$
(5)

Here  $\boldsymbol{a}_c$  is assumed to be

$$\frac{\exp(\boldsymbol{g}_{0c} + \boldsymbol{g}_{1}z_{1k} + \dots + \boldsymbol{g}_{Q}z_{Qk})}{1 + \exp(\boldsymbol{g}_{0c} + \boldsymbol{g}_{1}z_{1k} + \dots + \boldsymbol{g}_{Q}z_{Qk})} - \frac{\exp(\boldsymbol{g}_{0,c-1} + \boldsymbol{g}_{1}z_{1k} + \dots + \boldsymbol{g}_{Q}z_{Qk})}{1 + \exp(\boldsymbol{g}_{0,c-1} + \boldsymbol{g}_{1}z_{1k} + \dots + \boldsymbol{g}_{Q}z_{Qk})}.$$
 (6)

This is to reflect the covariate effects on the distribution of  $p_{kc}$  based on (3). Choice of Dirichlet distribution is due to the fact that it describes well the distribution of the probability and its conjugate relationship to multinomial distribution. Subsequently, the expected value and variance of  $p_{kc}$  can be obtained as follows:

$$E(p_{kc}) = \frac{\boldsymbol{a}_{c}}{\sum_{c=1}^{C} \boldsymbol{a}_{c}},$$

$$V(p_{kc}) = \frac{\boldsymbol{a}_{c} \left(\sum_{c=1}^{C} \boldsymbol{a}_{c} - \boldsymbol{a}_{c}\right)}{\left(\sum_{c=1}^{C} \boldsymbol{a}_{c}\right)^{2} \left(\sum_{c=1}^{C} \boldsymbol{a}_{c} + 1\right)}$$
(8)

As the actual performance data  $(n_{k1}, ..., n_{k,C})$  are observed, the distribution for  $p_{k1}, p_{k2}, ..., p_{k,C}$  can be updated:

$$p_{k1}, \dots, p_{k,C} | n_{k1}, \dots, n_{k,C} \sim Dir(\mathbf{a}_1 + n_{k1}, \dots, \mathbf{a}_C + n_{k,C}),$$
 (9)

with

$$E\left(p_{kc}|n_{k1},\ldots,n_{k,C}\right) = \frac{\left(\mathbf{a}_{c} + n_{kc}\right)}{\left(\sum_{c=1}^{C} \mathbf{a}_{c} + n_{k}\right)}$$
(10)

and

$$V(p_{kc}|n_{k1},...,n_{k,C}) = \frac{(a_{c} + n_{kc}) \left(\sum_{l \neq c} a_{l} + \sum_{l \neq c} n_{kl}\right)}{\left(\sum_{c=1}^{C} a_{c} + n_{k}\right)^{2} \left(\sum_{c=1}^{C} a_{c} + n_{k} + 1\right)}$$
(11)

Marginal density of  $n_{kc}$  then can be derived as follows:

$$g(n_{kc}) = \frac{n_k!}{\prod_{c=1}^{C} n_{kc}!} \frac{\Gamma\left(\sum_{c=1}^{C} \boldsymbol{a}_c\right)}{\Gamma\left(\sum_{c=1}^{C} \boldsymbol{a}_c + n_k\right)} \prod_{c=1}^{C} \frac{\Gamma\left(\boldsymbol{a}_c + n_{kc}\right)}{\Gamma\left(\boldsymbol{a}_c\right)},$$
(12)

With

$$E(n_{kc}) = E(E(n_{kc}|p_{kc})) = n_k \times \frac{\boldsymbol{a}_c}{\sum_{c=1}^{C} \boldsymbol{a}_c},$$
(13)

and

$$V(n_{kc}) = V\left(E\left(n_{kc} \mid p_{kc}\right)\right) + E\left(V\left(n_{kc} \mid p_{kc}\right)\right) = n_{k} \times \frac{\boldsymbol{a}_{c}}{\sum_{c=1}^{C} \boldsymbol{a}_{c}} \times \left(1 - \frac{\boldsymbol{a}_{c}}{\sum_{c=1}^{C} \boldsymbol{a}_{c}}\right) + \boldsymbol{f}_{kc}$$

where

$$\boldsymbol{f}_{kc} = \left(n_{k}^{2} - n_{k}\right) \times \frac{\boldsymbol{a}_{c}\left(\sum_{c=1}^{C} \boldsymbol{a}_{c} - \boldsymbol{a}_{c}\right)}{\left(\sum_{c=1}^{C} \boldsymbol{a}_{c}\right)^{2} \left(\sum_{c=1}^{C} \boldsymbol{a}_{c^{2}} + 1\right)}.$$
(14)

From (14), the variance of marginal distribution can accommodate the extra variability at **an** amount of  $\mathbf{f}_{kc}$  that could not be captured in (1). Note that, if  $n_k = 1$ , then the variance of marginal distribution is equal to that of conditional

distribution.

In order to estimate unknown parameters,  $\boldsymbol{g}_{0c}$  and  $\boldsymbol{g}_{q}$ , we obtain the joint distribution of  $n_{kc}$  and unknown parameters,  $(\boldsymbol{g}_{0c}, \boldsymbol{g}_{1}, \dots, \boldsymbol{g}_{Q})$ , are obtained by maximizing the following likelihood function of parameters:

$$L_{r}\left(\boldsymbol{g}_{01},...,\boldsymbol{g}_{0C},\boldsymbol{g}_{1},...,\boldsymbol{g}_{Q}:n_{1},...,n_{KC}\right)$$

$$=\int\cdots\int\prod_{k=1}^{K}g\left(n_{k1},...,n_{k,C}\right)$$

$$=\int\cdots\int\prod_{k=1}^{K}f\left(p_{k1},...,p_{k,C}\right)g\left(n_{k1},...,n_{k,C}\middle|p_{k1},...,p_{k,C}\right)dp_{1}...dp_{C-1}.$$
(15)

MLEs (maximum likelihood estimator) of unknown parameters cannot be found in a closed form. Algorithms to find MLEs require guesses about the initial values of those parameters. We suggest the use of the following fixed effect model to provide initial guesses about  $(g_{0c}, g_1, ..., g_Q)$ :

$$L_f(\mathbf{g}_{01},...,\mathbf{g}_{0C},\mathbf{g}_1,...,\mathbf{g}_Q:n_{11},...,n_{KC}) = \prod_{k=1}^K g(n_{k1},...,n_{k,C}|p_{k1},...,p_{k,C}), \quad (16)$$

where  $p_{kc}$  is defined as in (3). The resulting  $(\tilde{g}_0, \tilde{g}_1, ..., \tilde{g}_Q)$  can be used as the initial values for MLEs.

After obtaining MLEs  $(\hat{g}_{0c}, \hat{g}_1, \dots, \hat{g}_Q)$ , inferences on unknown parameters can be made evaluating the Fisher information matrix. This is used to find the standard error of each estimator from the inverse of negative Hessian matrix consisting of the second degree of partial derivatives of the corresponding log likelihood function

with respect to a set of  $(\hat{\boldsymbol{g}}_{0c}, \hat{\boldsymbol{g}}_{1}, \dots, \hat{\boldsymbol{g}}_{Q})$ . Then  $\left(\frac{\hat{\boldsymbol{g}}_{q} - \boldsymbol{g}_{q}}{s.e(\hat{\boldsymbol{g}}_{q})}\right)^{2}$  is known to follow a

 $\boldsymbol{c}^2$  distribution.

When the resulting MLEs  $(\hat{\mathbf{g}}_{0c}, \hat{\mathbf{g}}_1, \dots, \hat{\mathbf{g}}_Q)$  replace  $(\mathbf{g}_{0c}, \mathbf{g}_1, \dots, \mathbf{g}_Q)$  in (13) and (14), one can obtain  $\hat{E}(n_{new,c})$  and  $\hat{V}(n_{new,c})$  and they can be used to predict the performance of a new group with  $n_{new}$  DMUs for given environmental characteristics  $(z_{1,new}, \dots, z_{Q,new})$ . Additionally, a  $(1-\mathbf{a})100\%$  confidence interval for the expected performance of a new group,  $E(n_{new,c})$ , can be approximately obtained as follows:

$$L_{c} = n_{new} \left( \frac{\exp\left(\hat{g}_{0c} + \sum_{q=1}^{Q} \hat{r}_{q} z_{q,new} - Z_{2/a} \hat{s}_{\hat{g}_{0c} + \sum_{q=1}^{Q} \hat{r}_{q} \tilde{y}_{new}}\right)}{1 + \exp\left(\hat{g}_{0c} + \sum_{q=1}^{Q} \hat{r}_{q} z_{qnew} - Z_{2/a} \hat{s}_{\hat{g}_{0c} + \sum_{q=1}^{Q} \hat{r}_{q} \tilde{y}_{new}}\right)} - \frac{\exp\left(\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} z_{q,new} - Z_{2/a} \hat{s}_{\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} \tilde{y}_{new}}\right)}{1 + \exp\left(\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} z_{q,new} - Z_{2/a} \hat{s}_{\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} \tilde{y}_{new}}\right)}\right)$$

$$U_{c} = n_{new} \left( \frac{\exp\left(\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} z_{q,new} - Z_{2/a} \hat{s}_{\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} \tilde{y}_{new}}\right)}{1 + \exp\left(\hat{g}_{0c} + \sum_{q=1}^{Q} \hat{r}_{q} z_{q,new} + Z_{2/a} \hat{s}_{\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} \tilde{y}_{new}}\right)} - \frac{\exp\left(\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} z_{q,new} + Z_{2/a} \hat{s}_{\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} \tilde{y}_{new}}\right)}{1 + \exp\left(\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} z_{q,new} + Z_{2/a} \hat{s}_{\hat{g}_{0,c-1} + \sum_{q=1}^{Q} \hat{r}_{q} \tilde{y}_{new}}\right)} \right)$$

$$(17-b)$$

where

$$\begin{split} \hat{\boldsymbol{s}}_{\hat{\boldsymbol{g}}_{0c}+\sum_{q=1}^{Q}\hat{\boldsymbol{q}}_{q}\tilde{\boldsymbol{n}}_{ew}} &= \\ \sqrt{\sum_{q=0}^{Q}z_{qnew}^{2}V\left(\hat{\boldsymbol{r}}_{q}\right)+2\sum_{q=0}^{Q-1}\left(z_{qnew}z_{q+1,new}Cov\left(\hat{\boldsymbol{r}}_{q},\hat{\boldsymbol{r}}_{q+1}\right)+\dots+z_{qnew}\underbrace{\mathcal{D}}_{new}Cov\left(\hat{\boldsymbol{r}}_{q},\hat{\boldsymbol{r}}_{Q}\right)}\right)}, \\ \hat{\boldsymbol{g}}_{0} &= \hat{\boldsymbol{g}}_{0c} \text{ and } z_{0,new} = 1. \text{ Here, } L \text{ and } U \text{ are, respectively, the lower and upper confidence limits for } E\left(n_{new,c}\right). \text{ This kind of interval estimation can help comparison of the expected performance among several different groups.} \end{split}$$

#### **3** A Case Study

In this section, we apply the proposed approach to the empirical case. In order to evaluate the relative efficiencies of technology commercialization projects in the area of information technology (IT), we utilize the data obtained from Korean Information Technology Transfer Center in 1998. This covers 489 commercialization projects completed during 1993-1997. The questionnaires regarding thirty one variables were sent to the representatives of technology transferee companies, and 131 out of the received questionnaires were considered as DMUs after eliminating missing values and illogical responses. All thirty one variables were measured in 7 point Likert scale and had potential to be used as inputs or outputs for DEA. We used factor analysis to reduce the dimension of these variables and come up with a total of nine factors.

Each technology commercialization project was then evaluated in terms of six input and three output factors. Input factors used were the R&D ability of a technology provider, the technology receiver's management ability, the technology receiver's application ability of new technology, technology transfer center factor, market condition, and regulation factor. Output factors were technological commercialization success, spreading expect effect, and technology improvement in the company. All these factors were taken from SEM (Structural Equation Model) of Sohn and Moon (2003) where the observed variables in the questionnaires were used as components for latent variables of the confirmatory factor analysis.

Based on these input and output factors, we first used super-efficiency ranking analysis (Andersen and Petersen (1993) to rank 131 commercialization projects (DMUs) and categorized them into the three clusters: highly recommended group, in-between group and failed group. Considering the proportion of DMUs in each categorized as highly recommended, DMUs with efficiency score higher than 1.0 are categorized as highly recommended, DMUs with efficiency scores less than 0.8 as failed ones, otherwise undecided ones. Support for the DMUs of undecided cluster is contingent and depends on the resources available.

We then relate the group membership of each DMU with related group characteristics representing the type of technology, technology provider and its receiver using the proposed model (3). The following dummy variables are used for each grouping of environmental characteristics:

- i. Technology
  - Characteristic of technology field
    - Telecommunication: Communication net, interchange, fac simile  $(z_{11})$
    - Information : Computer, S/W, Interface  $(z_{12})$
    - Electric & broadcasting  $(z_{13})$
    - Semiconductor/(machine) parts (Reference group)
  - Characteristic of product
    - Information and communication service  $(z_{21})$
    - System and finished product  $(z_{22})$
    - (machine) Parts  $(z_{23})$
    - S/W  $(z_{24})$
    - Etc. (Reference group)
  - Project Type
    - Government-run project  $(z_3)$ 
      - Other project (Reference group)
  - Application
    - Existing business  $(z_4)$
    - New business (Reference group)
  - Technology level
    - Copying level  $(z_{51})$
    - Absorption level  $(z_{52})$

- Improvement level ( $z_{53}$ )
- Innovation level (Reference group)
- ii. Technology provider
  - Consortium
    - Joint research  $(z_6)$
    - Independent research (Reference group)
  - Institution
    - Corporation  $(z_7)$
    - Research institute or university (Reference group)
- iii. Technology receiver
  - Company Size
    - 100 or more employees  $(z_8)$
    - Less than 100 employees (Reference group)
  - R&D expenditure ratio
    - 2.5% or more R&D expenditure ratio ( $z_9$ )
    - Less than 2.5% (Reference group)

These criteria can be considered as the environmental factors of DMU. Details of the levels of each environmental characteristic are given in Figure 1. Note that, the underlined level of each grouping criterion represents the reference group for the linear model in (3).



Figure 1. Grouping criteria of technology commercialization projects

All possible combinations of the levels of theses environmental characteristics are apparently 109, where we have a total of 131 DMUs. According to this combination, four groups have three members, 14 groups have two members and, the rest of them, 91 groups consist of a single member.

We apply this information to (15) where the nine kinds of categorical variables  $(z_1,...,z_9)$  are used to represent the nine combinations of environmental characteristics. In order to estimate MLE, we first find the initial values,  $\tilde{g}_{0c}(c=1,2,3)$  and  $\tilde{g}_q(q=1,...,9)$ , from the fixed effects model (16) based on the information for  $n_{kc}$ ,  $n_k$ , and  $z_{qk}$  (k = 1,...109). The results of the fixed effects model are displayed in Table 1.

Pa	Estimates	Standard Error	Chi-Square	Pr > ChiSq p-value	
$\widetilde{\boldsymbol{g}}_{01}$ (Intercept1)		-0.0607	1.1933	0.0026	0.9594
$\widetilde{\boldsymbol{g}}_{02}$ (Intercept2)		1.9312	1.2053	2.5672	0.1091
	$\widetilde{\boldsymbol{g}}_{11}$ (Information & communication service)	-1.8666	0.7154	6.8081	0.0091
Characteristics of product	$\widetilde{\boldsymbol{g}}_{12}$ (System & finished product)	-0.9634	0.6627	2.1131	0.1460
	$\widetilde{\boldsymbol{g}}_{13}$ (Machine parts)	-1.9446	0.6366	9.3311	0.0023
	$\widetilde{\boldsymbol{g}}_{14}$ (S/W)	-0.6035	0.6466	0.8711	0.3507
	$\widetilde{\boldsymbol{g}}_{21}$ (Telecommunication)	0.2703	0.5555	0.2368	0.6265
Characteristics of field	$\widetilde{\boldsymbol{g}}_{22}$ (Information)	-0.4726	0.6370	0.5505	0.4581
	$\widetilde{\boldsymbol{g}}_{23}$ (Electronic & broadcasting)	17.0989	1152.1	0.0002	0.9882
$\widetilde{\boldsymbol{g}}_3$ (Project type)		-0.7245	0.3988	3.2995	0.0693
$\widetilde{\boldsymbol{g}}_4$ (Application t	ype)	0.4959	0.3776	1.7250	0.1890
	$\widetilde{\boldsymbol{g}}_{51}$ (Copying level)	-0.5514	0.8927	0.3816	0.5368
Technology level	$\widetilde{\boldsymbol{g}}_{52}$ (Absorption level)	-0.3469	0.9434	0.1352	0.7131
	$\widetilde{\boldsymbol{g}}_{53}$ (Improvement level)	0.0176	1.3389	0.0002	0.9895
$\tilde{\boldsymbol{g}}_{6}$ (Consortium)		1.0043	0.4107	5.9794	0.0145
$\widetilde{\boldsymbol{g}}_7$ (Institution)		0.4312	0.4197	1.0554	0.3043

Table 1. Results of the fixed effects model

$\widetilde{\boldsymbol{g}}_{8}$ (Numbers of employees)	0.4122	0.4085	1.0186	0.3128
$\tilde{\boldsymbol{g}}_{9}$ (R&D expenditure ratio)	-0.4143	0.5803	0.5098	0.4752

Next, we applied the Newton-Raphson method available in SAS PROC NLP (SAS Institute, 1998) to find the MLEs based on  $(\tilde{g}_{0c}, \tilde{g}_1, \dots, \tilde{g}_9)$ . However, it failed to converge. This might be due to a highly nonlinear structure of our likelihood function and in an effort to reduce the dimension of parameter space, we only included in the linear model those which turn out to be significant in the fixed effects logistic regression.

For this purpose, Chi-Square test is performed at 10% level of significance using the *p*-values given in Table 1. As a result, three significant covariates are selected: characteristics of product, project type, and consortium type of project. According to these three criteria, 131 DMUs can be clustered into twenty groups as displayed in Table 2.

		Cha	racterist	les		
Characteristics	of Technolog	y Combination	Group	Number of high ly recommended DMUs in a group	Number of undecided DMUs in a group	Number of rejected DMUs in a group
	Government- run project	Joint research	GR <sub>1</sub>	0	1	1
Information & communication	Government- run project	Independent research	GR <sub>2</sub>	2	1	8
service	Other project	Joint research	GR <sub>3</sub>	1	1	0
	Other project	Independent research	GR <sub>4</sub>	1	2	2
	Government- run project	Joint research	GR <sub>5</sub>	2	2	1
System & finished	Government- run project	Independent research	GR <sub>6</sub>	0	6	2
product	Other project	Joint research	GR <sub>7</sub>	2	4	1
	Other project	Independent research	GR <sub>8</sub>	3	3	3
	Government- run project	Joint research	GR <sub>9</sub>	1	2	1
Machine parts	Government- run project	Independent research	$GR_{10}$	0	1	7
-	Other project	Joint research	GR <sub>11</sub>	3	3	2
	Other project	Independent research	GR <sub>12</sub>	2	6	6
S/W	Government- run project	Joint research	GR <sub>13</sub>	4	2	2
	Government- run project	Independent research	GR <sub>14</sub>	1	5	3

 Table 2. Regrouping the 131 DMUs in terms of three environmental characteristics

#### 128

	Other project	Joint research	GR <sub>15</sub>	3	4	2
	Other project	Independent research	GR <sub>16</sub>	1	2	1
	Government- run project	Joint research	GR <sub>17</sub>	3	3	2
Etc	Government- run project	Independent research	GR <sub>18</sub>	1	1	1
	Other project	Joint research	GR <sub>19</sub>	3	0	1
	Other project	Independent research	GR <sub>20</sub>	3	0	0

After regrouping, we fit again the fixed effects logistic regression and the estimated parameters,  $(\tilde{g}_{0c}, \tilde{g}_1, \tilde{g}_3, \tilde{g}_6)$ , are set to be the initial values for  $(g_{0c}, g_1, g_3, g_6)$  as in Table 3. We then obtain the maximum likelihood estimators,  $(\hat{g}_{0c}, \hat{g}_1, \hat{g}_3, \hat{g}_6)$ , using (13) and the resulting parameter estimates as well as their standard errors are also displayed in Table 3.

Parameter		Initial Estimates	Model based Estimates	Standard Error	Chi-Square	p-value
$\hat{\boldsymbol{g}}_{01}$ (Intercept 1)		0.0763	-0.051171	0.14990	0.116527269	0.73283
$\hat{\boldsymbol{g}}_{02}$ (Intercept 2)	)	1.8949	1.828600	0.15154	145.6072049	0.0001
	$\hat{\boldsymbol{g}}_{11}$ (Information & communication service)	-1.6159	-1.536953	0.15005	104.9173902	0.0001
(Characteristics of	$\hat{\boldsymbol{g}}_{12}$ (System & finished product)	-0.8944	-0.895568	0.14782	36.70562964	0.0001
product)	$\hat{\boldsymbol{g}}_{13}$ (Machine parts)	-1.7171	-1.618300	0.15140	114.2526595	0.0001
	$\hat{\boldsymbol{g}}_{14}$ (S/W)	-0.8376	-0.746162	0.15726	22.51268967	0.0001
	Reference group (Etc products)					
(Project type)	$\hat{m{g}}_3$ (Government-run project)	0.8178	0.806884	0.04812	281.1685002	0.0001
	Reference group (Other project)					
(Consortium)	$\hat{\boldsymbol{g}}_6$ (Joint research)	0.7372	0.803000	0.04913	267.1391638	0.0001
(Consortium)	Reference group (Independent research)					

Table 3. ML estimates for the random effects model

According to the results in Table 3, all parameters in three covariates are significant at 10% level. This would indicate that the characteristic of product, project type, and consortium type are the important environmental factors that can be used to predict the efficiency of commercialization scenarios. In terms of the

characteristics of product, most of commercialization projects tend to have lower ranks than the other types of IT product such as multimedia contents, security product, and A/S service. These results may be associated with the fact that these areas recently stand a spotlight in IT industry due to the rapid development of internet service, networking, and product liability, respectively.

As for the project type, the government-run projects tend to have higher ranks than the other types of projects. In an effort to escape from the financial crisis in 1998, Korean government has made a continuous investment on the commercialization of new technology in the filed of IT industry. As a result, government-run projects have had strong momentum which in turn induced the remarkable improvement on the efficiency of commercialization.

Similarly, the result for the consortium type shows that the commercialization projects in a form of the joint research have higher ranks than those of the independent research institution. It is concerned with that many companies perform project as a form of consortium in order to not only achieve higher performance but also maintain lower risk.

Using equations (4), (7), (8), (9), (10), and (11), we can obtain the conditional mean and variance of the number of highly recommended DMUs in each group. All of these results are displayed in Table 4.

The results in Table 4 show that mean varies over different technology groups due to the environmental factors to which they are exposed. As referred to in this paper, it is called 'between cluster variation'. At the same time, the DEA efficiencies in each group vary due to the random error following beta distribution. We call this 'within cluster variation'. From the varying variance, one can see that this is not constant over individual clusters.

The results show also that the posterior means of about half of all twenty technology groups ( $GR_2$ ,  $GR_3$ ,  $GR_4$ ,  $GR_8$ ,  $GR_9$ ,  $GR_{13}$ ,  $GR_{18}$ ,  $GR_{19}$ , and  $GR_{20}$ ) became higher than prior ones while the rest of them are lower than prior ones. However, all the posterior conditional variances are lower than the prior random effects.

When we compare the results in Table 4 with the sample means, which considers no environmental factors in Table 2, we find that the resultant posterior distribution reflects the degree of conformity of the observed data to the prior distribution for the efficiency. For example, it is shown that all the DMUs in  $GR_{20}$  are highly recommdended ones without considering any environmental factors. However, it is expected that only about 87% of DMUs would be highly recommended ones according to the result of our random effects model. On the other hand,  $GR_1$ ,  $GR_6$ , and  $GR_{10}$  have no highly recommended DMUs from the super-efficiency method while it turns out from random effects analysis that there would exist about 5%, 1%, and 0.8% highly recommended ones in these three groups, respectively.

When unknown parameters are replaced with MLEs in (10), fitted model can be used to obtain the predictive distribution for the number of highly recommended DMUs of new technology group at the selection stage of several alternatives. At this stage, there would be no observed inputs and outputs except for the technology scenarios in terms of the grouping criteria. In order to illustrate this, we use the seven test data, each of which contains five DMUs. These test data were originally reported by Sohn and Moon (2003) and were described in terms of the nine grouping criteria. We consider them as our scenarios. However, note that only the three of the nine covariates turned out to be significant through our analysis. Thus, we obtain the predictive distribution by using these three covariates. The predictive mean and variance, and 95% confidence interval for each technology group are obtained using (11), (12), (14) and are reported in Table 5.

In general, the expected number of highly recommended DMUs in all seven technology scenarios exceeds the 1/3 of the samples. Among the seven different kinds of technology scenarios,  $GR_E$  turns out to have the highest potential

On the other hand,  $GR_A$  and  $GR_B$  are expected to be the least effective scenarios (2.613886/5  $\approx$  0.52).

These results can be applied to select the potentially effective technology commercialization map among several alternatives at the planning stage of new technology development.

It is interesting to note that all of the 95% confidence intervals for the efficiency of scenarios are overlapping except for that for  $GR_E$ . This is mainly due to the inflated variance of the transformed ML estimates for covariate parameters.

We compare these results with Sohn and Choi (2005) that categorized the technology scenarios into efficient and inefficient ones by adopting beta distribution for the random effects for the CCR based DEA Major difference between the two results is as follows: there were no efficient groups in Sohn and Choi (2005) whereas all DMUs turn out to be the highly recommended groups by having 95% confidence intervals for  $E(n_{new,1})$  exceeding 1/3 of the sample DMUs. Such contradictive results are mainly due to the fact that system and finished product turns out to be significantly meaningful in the ranking analysis while not in the efficiency analysis.

For more effective comparison, Table 6 shows the most frequent level of each environmental factor for the technology scenarios which are categorized into failed and undecided ones in ranking analysis. Note that all of these groups turned out to be inefficient ones in CCR efficiency analysis (Sohna and Choi 2005). As can be seen in Table 6, the commercialization projects for system and finished projects in the form of non-governmental projects transferred to the company with more than 100 employees have higher ranks than those for machine parts in the form of governmental projects transferred to the company with less than 100 employees.

	Rejected DMUs	Undecided DMUs		
Characteristic of product	Machine parts	System and finished product		
Characteristic of technology	Telecommunication:	Telecommunication:		
field	communication net, interchange,	communication net, interchange,		
	facsimile	facsimile		
Project Type	Government-run project	Other project		
Application	New business	New business		

Table 6. Most frequent level of each environmental factor for rejected and undecided DMUs

Consortium	Independent research	Independent research
Institution	Corporation	Corporation
Company Size	Less than 100 employees	100 or more employees
R&D expenditure ratio	R&D 2.5% or more	R&D 2.5% or more
Technology level	Copying Technology Level	Copying Technology Level

International Symposium on OR and Its Applications 2005

### 4 Conclusions

In this paper, we proposed a multinomial Dirichlet regression model which can be used for the purpose of selection of new projects. A case study was presented in the context of ranking analysis of information technology commercialization projects. We showed that our approach can complement the DEA ranking results with environmental factors and at the same time it can facilitate the prediction of efficiency of new DMUs with only given environmental characteristics.

We illustrated both the efficiency-based ranking analysis on 131 IT technology scenarios and the prediction of the number of highly recommended DMUs for the given scenarios with six inputs, three outputs, and nine technology grouping criteria considered as covariates. According to our empirical result, technology, technology provider, and technology receiver have at least one influential environmental factor that plays significant roles in terms of ranking prediction. However, there are some other factors that are potentially important but were not included in our study as the characteristics of technology, technology provider, and technology receiver. They are internal factors such as the culture of company, the structure of compensation for commercialization success, the inclination of the company's CEO, and so on. They can be accommodated in the future survey.

Although the proposed approach can be effectively utilized to incorporate the environmental factors with the DEA results, it has also some limitations to be further considered. One of them is related to the difficulty in considering all possible factors due to the highly nonlinear structure of the likelihood function. Another problem is associated with the effective way to set initial values for MLEs.

Another expansion would be the choice of K, the number of groups. As can be seen from our empirical implementation, there could be many different ways to determine K (Green and Hensher, 2003). They are left for further areas of research.

In summary, the proposed approach can be widely applicable to a large family of real-world problems. They would be especially beneficial to the decision making process in resource management problems where some auxiliary characteristics of the organizations are available.

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132

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Table 4. Random effects & conditional means and variances of efficiency of twenty technology groups											
Groups	Highly recommended DMUs	Rar di <i>Dir</i>	ndom effe istribution $(\boldsymbol{a}_1, \boldsymbol{a}_2, \boldsymbol{a}_3)$	ect n $\mathbf{a}_3$ )	Highly reco	ommended Us	Conditi Dir(	onal distr $a'_1, a'_2$	$(\mathbf{a'}_3)$	Highly reco DM	ommended IUs
	Sample means	$\boldsymbol{a}_1$	$\boldsymbol{a}_2$	$\boldsymbol{a}_3$	Prior mean	Prior variance	$\boldsymbol{a}'_1$	<b>a</b> ' <sub>2</sub>	<b>a</b> ' <sub>3</sub>	Posterior mean	Posterior variance
$GR_1$	0.000000	0.169	0.402	0.428	0.169102	0.070253	0.169	1.402	1.428	0.056367	0.013297
$GR_2$	0.181818	0.083	0.290	0.626	0.083554	0.038286	2.083	1.290	8.626	0.17363	0.011037
GR <sub>3</sub>	0.500000	0.169	0.402	0.427	0.169648	0.070434	1.169	1.402	0.427	0.389883	0.059469
$GR_4$	0.200000	0.169	0.402	0.427	0.169648	0.070434	1.169	2.402	2.427	0.194941	0.02242
GR <sub>5</sub>	0.400000	0.487	0.374	0.138	0.48721	0.124918	2.487	2.374	1.138	0.414535	0.034671
GR <sub>6</sub>	0.000000	0.147	0.383	0.468	0.147591	0.062904	0.147	6.383	2.468	0.016399	0.001613
GR <sub>7</sub>	0.285714	0.487	0.374	0.138	0.48721	0.124918	2.487	4.374	1.138	0.310901	0.023805
GR <sub>8</sub>	0.333333	0.279	0.438	0.282	0.279541	0.100699	3.279	3.438	3.282	0.327954	0.020036
GR <sub>9</sub>	0.250000	0.487	0.374	0.138	0.48721	0.124918	1.487	2.374	1.138	0.297442	0.034828
$GR_{10}$	0.000000	0.077	0.277	0.644	0.077532	0.035761	0.077	1.277	7.644	0.008615	0.000854
GR <sub>11</sub>	0.375000	0.487	0.374	0.138	0.48721	0.124918	3.487	3.374	2.138	0.387468	0.023734
$GR_{12}$	0.142857	0.158	0.393	0.447	0.158495	0.066687	2.158	6.393	6.447	0.1439	0.0077
$GR_{13}$	0.500000	0.487	0.374	0.138	0.48721	0.124918	4.487	2.374	2.138	0.498579	0.025
$GR_{14}$	0.111111	0.167	0.401	0.431	0.167393	0.069686	1.167	5.401	3.431	0.116739	0.009374
GR <sub>15</sub>	0.333333	0.487	0.374	0.138	0.48721	0.124918	3.487	4.374	2.138	0.348721	0.020647
$GR_{16}$	0.250000	0.310	0.436	0.253	0.310596	0.107063	1.310	2.436	1.253	0.262119	0.032235
GR <sub>17</sub>	0.375000	0.487	0.374	0.138	0.48721	0.124918	3.487	3.374	2.138	0.387468	0.023734
GR <sub>18</sub>	0.333333	0.297	0.437	0.264	0.297746	0.104547	1.297	1.437	1.264	0.324436	0.043835
GR <sub>19</sub>	0.750000	0.679	0.253	0.067	0.679577	0.108876	3.679	0.253	1.067	0.735915	0.032391
<b>GR</b> <sub>20</sub>	1.000000	0.487	0.374	0.138	0.48721	0.124918	3.487	0.374	0.138	0.871803	0.022353

	Table 5. Predictive mean, variance, and 95% C.I. for the performance of the seven technology scenarios							
Group	Group Technology Scenario		Highly recommended DMUs					
Gloup			$E(n_{new,1})$	$V(n_{new,1})$	95% C.I.			
GR <sub>A</sub>	Information and Communication service Telecommunication: communication net, interchange, facsimile Government-run project Existing business Innovation technology level Independent research Corporation Less than 100 employees R&D 2.5% or more	5	2.613886	1.148593	[2.227029,2.995353]	Internatio		
GR <sub>B</sub>	Information and Communication service Telecommunication: communication net, interchange, facsimile Government-run project New business Innovation technology level Independent research Corporation Less than 100 employees R&D 2.5% or more	5	2.613886	1.148593	[2.227029,2.995353]	onal Symposium or		
GR <sub>C</sub>	System and finished product Telecommunication: communication net, interchange, facsimile Government-run project New business Improvement technology level Independent research Corporation 100 or more employees R&D 2.5% or more	5	2.715893	1.887116	[2.316833,3.104166]	1 OR and Its Applic		
GR <sub>D</sub>	System and finished product Telecommunication: communication net, interchange, facsimile Government-run project New business	5	2.715893	1.887116	[2.316833,3.104166]	ations 200		

	Improvement technology level Independent research				
	Corporation 100 or more employees R&D Less then 2.5%				
GR <sub>E</sub>	System and finished product Telecommunication: communication net, interchange, facsimile Other project Existing business Absorption technology level Joint research Corporation 100 or more employees R&D 2.5% or more	5	3.519682	3.730697	[3.184723,3.815815]
GR <sub>F</sub>	System and finished product Semiconductor / (machine)parts Government-run project New business Absorption technology level Independent research Research institute or University Less than 100 employees R&D 2.5% or more	5	2.715893	1.887116	[2.316833,3.104166]
GR <sub>G</sub>	Software Information: Computer, S/w, Interface Government-run project Existing business Copying Technology Level Independent research Research institute or University Less than 100 employees R&D 2.5% or more	5	2.750466	2.090589	[2.551572,2.946206]

137